

Anaplan VPAT

End User Experience – September 2022

Version 1.2

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Disclaimer

This document provides a detailed evaluation of the Anaplan End User Experience as of July 2022. The components that make up this experience are subject to continual enhancement and development, and this includes enhancements to better support users with additional needs.

This document will be updated periodically and further information on new enhancements can be found in the Anaplan Community at

<https://community.anaplan.com/t5/Releases/bg-p/Platform-Releases>.

Any indication of forward-looking engineering effort is intended to outline our general product direction only. It is intended for information purposes only and may not be incorporated into any contract. It is not a commitment to deliver any material, code, or functionality, and should not be relied upon in making purchasing decisions. The development, release, and timing of any features or functionality described for Anaplan's products remains at the sole discretion of Anaplan.



Accessibility at Anaplan

Anaplan helps you equip teams to overcome obstacles and seize opportunities ahead of competitors. We also want you to overcome barriers and make the most of our products. That's why we're committed to inclusion.

What is WCAG 2.1?

The Web Content Accessibility Guidelines (WCAG) defines how we, as software providers, can make web-based content more accessible to people with disabilities. Accessibility involves a wide range of disabilities, including visual, auditory, physical, speech, cognitive, language, learning, and neurological disabilities. Although these guidelines cover a wide range of issues, they are not able to address the needs of people with all types, degrees, and combinations of disability. These guidelines also make Web content more usable by older individuals with changing abilities due to aging, and often improve usability for users in general.

This document assesses the Anaplan products against v2.1 of the Web Content Accessibility Guidelines (WCAG), the most recent, published version of the guidelines, and those most appropriate for a rich, web-based application.

Within the guidelines, criteria will be defined as A, AA, or AAA – criteria defined as AAA are the strictest criteria. This document assesses the Anaplan products against the AA criteria.

For more information on WCAG 2.1 please visit <https://www.w3.org/TR/WCAG21/>

As we continue this journey, Anaplan will:

- Work towards meeting level AA of the WCAG 2.1 guidelines
- Provide guidance in configuring our products to make them as accessible as possible
- Support customers who may need adjustments, or who use assistive technology

Raising accessibility issues

If you encounter an accessibility issue with one of our products, or have further questions, please let us know by emailing accessibility@anaplan.com.

Exploring Anaplan best practices

Anaplan is a powerful platform that enables customers to create their own end-user experiences driven by their own specific business needs. This flexibility can create a variety of pages composed from a variety of interactive “cards.” The way in which these cards are created and used can directly influence how usable and accessible a page becomes. You can learn more about UX design best practices in Anaplan in the Anaplan Community UX Designers’ Group at <https://community.anaplan.com/t5/UX-Designers/gh-p/UXDesigners>.



Assistive technology

We test our software using a variety of screen readers and browsers. We've found the following combinations to provide the most accessible experience when using our products:

- If you're using Windows, we recommend using [NVDA](#) with [Firefox](#)
- If you're using OSX, we recommend using [VoiceOver](#) with [Safari](#)

Product VPAT document

These VPAT documents describe how our products address the WCAG 2.1 AA, which complies with Section 508 of the U.S. Rehabilitation Act.



Anaplan Accessibility Conformance Report

International Edition

(Based on VPAT® Version 2.4)

“Voluntary Product Accessibility Template” and “VPAT” are registered service marks of the Information Technology Industry Council (ITI)

Name of Product / Version: Anaplan

Report Date: September 2022

Product Description: Anaplan is a market-leading, cloud-native, enterprise SaaS company transforming how enterprises across industries see, plan and lead business performance. This VPAT covers six of the key end-user journeys and the core functionality of the Anaplan interface used to access them:

- Sign-in and new account activation
- End-user homepage and core product navigation
- App contents pages
- Rich, interactive “dashboards” using “Board” pages
- Data analysis views using “Worksheet” pages
- Graphical management reports using “Report” pages

Contact information: accessibility@anaplan.com

Notes: The Anaplan product is a sophisticated web platform and can be flexibly configured to meet a number of requirements and experiences.

Greater accessibility is possible through the correct configuration of these experiences and additional components, including operating systems, browsers, and assistive technology.

This VPAT gives basic compliance information, but given the flexibility of the system, various configurations can be used to provide reasonable adjustments and improve access for all users.

For more information on how we can help you achieve a more inclusive end-to-end user journey, please contact us.

This VPAT was created by [Hassell Inclusion](#) after it conducted an independent, external audit in April 2022.

Evaluation methods used

WCAG 2.1 AA compliance audit on the web-based Anaplan platform, including: manual tests against success criteria, and testing with tools such as color-contrast analyzers and leading assistive technologies – NVDA screen reader on Windows 10 – and browser settings

accessible across all supported web browsers, such as changing the text size using the keyboard.

Applicable standards/guidelines

This report covers the degree of conformance for the following accessibility standards/guidelines:

Standard/Guideline	Included In Report
Web Content Accessibility Guidelines 2.0	Level A - Yes Level AA - Yes Level AAA - No
Web Content Accessibility Guidelines 2.1	Level A - Yes Level AA - Yes Level AAA - No
Revised Section 508 standards published January 18, 2017 and corrected January 22, 2018	Yes
EN 301 549 Accessibility requirements suitable for public procurement of ICT products and services in Europe, - V3.1.1 (2019-11)	Yes

Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.x report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.

Note: When reporting on conformance with the WCAG 2.x Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

Table 1: Success criteria, level A

Criteria	Conformance Level	Remarks and Explanations
<p>1.1.1 Non-text Content (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> - 9.1.1.1 (Web) - 10.1.1.1 (Non-web document) - 11.1.1.1.1 (Open Functionality Software) - 11.1.1.1.2 (Closed Functionality Software) - 11.8.2 (Authoring Tool) - 12.1.2 (Product Docs) - 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> - 501 (Web)(Software) - 504.2 (Authoring Tool) - 602.3 (Support Docs) 	<p>Web: Partially supports</p>	<p>Overall:</p> <p>Some informative images do not have descriptive alternative text.</p> <p>Non-textual elements such as iFrames have descriptive title to identify their purpose.</p> <p>Sign-in and registration:</p> <p>Images such as marketing banners and the Anaplan logo do not have a descriptive alternative text. This has minimal impact as single sign-on can be used to access application.</p> <p>Home and navigation:</p> <p>Some icon buttons such as Add/Remove from favorites and Show/Hide do not have a descriptive alternative text</p> <p>App properties:</p> <p>Some icon buttons such as Add categories and Info tooltip buttons do not have a descriptive alternative text</p> <p>Board page:</p> <p>Functional images such as icon buttons on the board do not have a descriptive alternative text.</p> <p>Worksheet page:</p> <p>Functional images on the additional insights panel do not have a descriptive alternative text.</p> <p>Report page:</p> <p>Informative images throughout the report do not have descriptive alternative text.</p>

Criteria	Conformance Level	Remarks and Explanations
<p>1.2.1 Audio-only and Video-only (Pre-recorded) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> - 9.1.2.1 (Web) - 10.1.2.1 (Non-web document) - 11.1.2.1.1 (Open Functionality Software) - 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software) - 11.8.2 (Authoring Tool) - 12.1.2 (Product Docs) - 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> - 501 (Web)(Software) - 504.2 (Authoring Tool) - 602.3 (Support Docs) 	<p>Web: Not applicable</p>	<p>Overall:</p> <p>There is no pre-recorded audio-only or video-only content within the user journeys assessed.</p>
<p>1.2.2 Captions (Pre-recorded) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> - 9.1.2.2 (Web) - 10.1.2.2 (Non-web document) - 11.1.2.2 (Open Functionality Software) - 11.1.2.2 (Closed Software) - 11.8.2 (Authoring Tool) - 12.1.2 (Product Docs) - 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> - 501 (Web)(Software) - 504.2 (Authoring Tool) - 602.3 (Support Docs) 	<p>Web: Not applicable</p>	<p>Overall:</p> <p>There is no pre-recorded audio video content within the user journeys assessed</p>

Criteria	Conformance Level	Remarks and Explanations
<p>1.2.3 Audio Description or Media Alternative (Pre-recorded) (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> - 9.1.2.3 (Web) - 10.1.2.3 (Non-web document) - 11.1.2.3.1 (Open Functionality Software) - 11.1.2.3.2 (Closed Software) - 11.8.2 (Authoring Tool) - 12.1.2 (Product Docs) - 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> - 501 (Web)(Software) - 504.2 (Authoring Tool) - 602.3 (Support Docs) 	<p>Web: Not applicable</p>	<p>Overall:</p> <p>There is no pre-recorded audio video content within the user journeys assessed.</p>
<p>1.3.1 Info and Relationships (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> - 9.1.3.1 (Web) - 10.1.3.1 (Non-web document) - 11.1.3.1.1 (Open Functionality Software) - 11.1.3.1.2 (Closed Software) - 11.8.2 (Authoring Tool) - 12.1.2 (Product Docs) - 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> - 501 (Web)(Software) - 504.2 (Authoring Tool) - 602.3 (Support Docs) 	<p>Web: Partially Supports</p>	<p>Overall:</p> <p>Some content structures, such as headings and tabular data, do not have appropriate semantics.</p> <p>Some form elements are not programmatically associated with their labels.</p> <p>Some content relies on app builders to correctly configure the components with appropriate semantics.</p> <p>Sign-in and registration:</p> <p>Content that is styled and positioned as a heading is declared as such.</p> <p>Home and navigation:</p> <p>Content that is styled and positioned as a heading is declared as such.</p> <p>App properties:</p>

Criteria	Conformance Level	Remarks and Explanations
		<p>Tabular data is not coded with table or grid semantics.</p> <p>The search input is not associated with its label.</p> <p>Form inputs are not associated with their label.</p> <p>Board & Worksheet pages:</p> <p>Some text that is styled and positioned as a heading is not declared as such.</p> <p>Tabular data is not coded with table or grid semantics. Users can export data into alternative tools allowing for more customization.</p> <p>Report page:</p> <p>Content structure such as headings and lists can be set in the designer interface.</p>
<p>1.3.2 Meaningful Sequence (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> - 9.1.3.2 (Web) - 10.1.3.2 (Non-web document) - 11.1.3.2.1 (Open Functionality Software) - 11.1.3.2.2 (Closed Software) - 11.8.2 (Authoring Tool) - 12.1.2 (Product Docs) - 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> - 501 (Web)(Software) - 504.2 (Authoring Tool) - 602.3 (Support Docs) 	<p>Web: Partially Supports</p>	<p>Overall:</p> <p>Some content, such as tabular data or grids, are not structured to convey its meaning.</p> <p>Sign-in and registration:</p> <p>Content has a meaningful sequence.</p> <p>Home and navigation:</p> <p>The search results have a tabular data layout that is not marked up accordingly, causing incorrect reading order.</p> <p>App properties:</p> <p>The listing has a tabular data layout that is not marked up accordingly, causing an incorrect reading order.</p> <p>Board & Worksheet pages:</p> <p>Tabular data is not coded with table or grid semantics. The order content is announced is not</p>

Criteria	Conformance Level	Remarks and Explanations
		<p>meaningful without table or grid semantics. Users can export data into alternative tools allowing for more customization.</p> <p>Report page: Content on the report can be ordered in a meaningful sequence.</p>
<p>1.3.3 Sensory Characteristics (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> - 9.1.3.3 (Web) - 10.1.3.3 (Non-web document) - 11.1.3.3 (Open Functionality Software) - 11.1.3.3 (Closed Software) - 11.8.2 (Authoring Tool) - 12.1.2 (Product Docs) - 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> - 501 (Web)(Software) - 504.2 (Authoring Tool) - 602.3 (Support Docs) 	<p>Web: Supports</p>	<p>Overall: Interface and content do not reference sensory characteristics.</p>
<p>1.4.1 Use of Color (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> - 9.1.4.1 (Web) - 10.1.4.1 (Non-web document) - 11.1.4.1 (Open Functionality Software) - 11.1.4.1 (Closed Software) - 11.8.2 (Authoring Tool) - 12.1.2 (Product Docs) - 12.2.4 (Support Docs) 	<p>Web: Partially Supports</p>	<p>Overall: Some user interfaces (UI) communicate information using color alone. Designers can configure some UI to include an additional, textual alternative.</p> <p>Sign-in and registration: Color is not solely used to convey information.</p> <p>Home and navigation: Color is not solely used to convey information.</p>

Criteria	Conformance Level	Remarks and Explanations
<p>Revised Section 508</p> <ul style="list-style-type: none"> - 501 (Web)(Software) - 504.2 (Authoring Tool) - 602.3 (Support Docs) 		<p>App properties:</p> <p>Color is not solely used to convey information.</p> <p>Board page:</p> <p>Line and bar charts can be shown with or without data point values. When set without data point values, the charts rely on color alone to communicate information.</p> <p>Some informative elements, such as checkbox rows on the grid, are not visible to assistive technologies.</p> <p>Content in grids is differentiated using color alone.</p> <p>Graphical data can be presented in a tabular format, providing users with additional choice and flexibility.</p> <p>Worksheet page:</p> <p>Content in grids is differentiated using color alone.</p> <p>Report page:</p> <p>Charts can be set to display with labels and values in the designer mode.</p>
<p>1.4.2 Audio Control (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> - 9.1.4.2 (Web) - 10.1.4.2 (Non-web document) - 11.1.4.2 (Open Functionality Software) - 11.1.4.2 (Closed Software) - 11.8.2 (Authoring Tool) - 12.1.2 (Product Docs) 	<p>Software: Not applicable</p>	<p>Overall:</p> <p>There is no audio content present.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> - 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> - 501 (Web)(Software) - 504.2 (Authoring Tool) - 602.3 (Support Docs) 		
<p>2.1.1 Keyboard (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> - 9.2.1.1 (Web) - 10.2.1.1 (Non-web document) - 11.2.1.1.1 (Open Functionality Software) - 11.2.1.1.2 (Closed Software) - 11.8.2 (Authoring Tool) - 12.1.2 (Product Docs) - 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> - 501 (Web)(Software) - 504.2 (Authoring Tool) - 602.3 (Support Docs) 	<p>Web: Partially supports</p>	<p>Overall:</p> <p>Some interactive elements cannot be focused using just a keyboard or a screen reader.</p> <p>Sign-in and registration:</p> <p>Interactive elements can be focused on and operated using keyboard alone.</p> <p>Home and navigation:</p> <p>Interactive elements can be focused on and operated using keyboard alone.</p> <p>App properties:</p> <p>Menu options cannot be focused on when using keyboard or screen reader alone.</p> <p>Board & Worksheet pages:</p> <p>Some interactive elements such as toolbar options cannot be focused using a keyboard alone or a screen reader.</p> <p>Functionalities that require right-click on the data grid interaction are not available to keyboard users.</p> <p>Scrolling on panels cannot be controlled by keyboard.</p> <p>Report page:</p> <p>Interactive elements can be focused on and operated using keyboard alone.</p>
<p>2.1.2 No Keyboard Trap (Level A)</p>	<p>Web: Supports</p>	<p>Overall:</p>

Criteria	Conformance Level	Remarks and Explanations
<p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> - 9.2.1.2 (Web) - 10.2.1.2 (Non-web document) - 11.2.1.2 (Open Functionality Software) - 11.2.1.2 (Closed Software) - 11.8.2 (Authoring Tool) - 12.1.2 (Product Docs) - 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> - 501 (Web)(Software) - 504.2 (Authoring Tool) - 602.3 (Support Docs) 		<p>There is no keyboard trap.</p> <p>Board & Worksheet pages:</p> <p>Grid content intentionally traps keyboard focus, allowing users to navigate large and complex datasets. The ESC key can be used to release keyboard focus back to the page.</p> <p>Report page:</p> <p>There is no keyboard trap.</p>
<p>2.1.4 Character Key Shortcuts (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> - 9.2.1.4 (Web) - 10.2.1.4 (Non-web document) - 11.2.1.4.1 (Open Functionality Software) - 11.2.1.4.2 (Closed Software) - 11.8.2 (Authoring Tool) - 12.1.2 (Product Docs) - 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Web: Partially Supports</p>	<p>Overall:</p> <p>Some character key shortcuts are used and cannot be altered.</p> <p>Sign-in and registration:</p> <p>Forgot password input has an access key and cannot be changed.</p> <p>Home and navigation, App properties:</p> <p>No character key shortcut used.</p> <p>Board & Worksheet pages:</p> <p>Shortcut keys, such as F8 to drill down views, are available. However, they cannot be changed.</p> <p>Report page:</p> <p>No character key shortcut used</p>
<p>2.2.1 Timing Adjustable (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p>	<p>Web: Does Not Support</p>	<p>Overall:</p> <p>There is no notification of timeout or option to extend the user session.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> - 9.2.2.1 (Web) - 10.2.2.1 (Non-web document) - 11.2.2.1 (Open Functionality Software) - 11.2.2.1 (Closed Software) - 11.8.2 (Authoring Tool) - 12.1.2 (Product Docs) - 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> - 501 (Web)(Software) - 504.2 (Authoring Tool) - 602.3 (Support Docs) 		
<p><u>2.2.2 Pause, Stop, Hide</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> - 9.2.2.2 (Web) - 10.2.2.2 (Non-web document) - 11.2.2.2 (Open Functionality Software) - 11.2.2.2 (Closed Software) - 11.8.2 (Authoring Tool) - 12.1.2 (Product Docs) - 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> - 501 (Web)(Software) - 504.2 (Authoring Tool) - 602.3 (Support Docs) 	Web: Not applicable	<p>Overall:</p> <p>There is no moving content.</p>
<p><u>2.3.1 Three Flashes or Below Threshold</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> - 9.2.3.1 (Web) - 10.2.3.1 (Non-web document) 	Web: Not applicable	<p>Overall:</p> <p>There is no flashing content.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> - 11.2.3.1 (Open Functionality Software) - 11.2.3.1 (Closed Software) - 11.8.2 (Authoring Tool) - 12.1.2 (Product Docs) - 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> - 501 (Web)(Software) - 504.2 (Authoring Tool) - 602.3 (Support Docs) 		
<p><u>2.4.1 Bypass Blocks</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> - 9.2.4.1 (Web) - 10.2.4.1 (Non-web document) – Does not apply - 11.2.4.1 (Open Functionality Software) – Does not apply - 11.2.4.1 (Closed Software) – Does not apply - 11.8.2 (Authoring Tool) - 12.1.2 (Product Docs) - 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> - 501 (Web)(Software) – Does not apply to non-web software - 504.2 (Authoring Tool) - 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: Supports</p>	<p>Overall:</p> <p>Skip link is available to bypass block of navigation links.</p>
<p><u>2.4.2 Page Titled</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> - 9.2.4.2 (Web) - 10.2.4.2 (Non-web document) 	<p>Web: Supports</p>	<p>Overall:</p> <p>Pages have descriptive page title.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> - 11.2.4.2 (Open Functionality Software) – Does not apply - 11.2.4.2 (Closed Software) – Does not apply - 11.8.2 (Authoring Tool) - 12.1.2 (Product Docs) - 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> - 501 (Web)(Software) - 504.2 (Authoring Tool) - 602.3 (Support Docs) 		
<p>2.4.3 Focus Order (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> - 9.2.4.3 (Web) - 10.2.4.3 (Non-web document) - 11.2.4.3 (Open Functionality Software) - 11.2.4.3 (Closed Software) - 11.8.2 (Authoring Tool) - 12.1.2 (Product Docs) - 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> - 501 (Web)(Software) - 504.2 (Authoring Tool) - 602.3 (Support Docs) 	<p>Web: Partially supports</p>	<p>Overall:</p> <p>Some controls do not send focus to the next logical element as a result of an interaction. Users can navigate to these manually.</p> <p>Sign-in and registration, Home and navigation:</p> <p>Interactive elements can be focused in a logical order.</p> <p>App navigation and properties:</p> <p>App categories listing does not send focus to the relevant section when activated.</p> <p>Board page:</p> <p>Some interactive elements are not included in the focus order.</p> <p>Worksheet page:</p> <p>Interactive elements can be focused in a logical order.</p> <p>Report page:</p> <p>Focus is not directed to the next logical element.</p>
<p>2.4.4 Link Purpose (In Context) (Level A)</p> <p>Also applies to:</p>	<p>Web: Supports</p>	<p>Overall:</p> <p>Link elements have descriptive labels</p>

Criteria	Conformance Level	Remarks and Explanations
<p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> - 9.2.4.4 (Web) - 10.2.4.4 (Non-web document) - 11.2.4.4 (Open Functionality Software) - 11.2.4.4 (Closed Software) - 11.8.2 (Authoring Tool) - 12.1.2 (Product Docs) - 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> - 501 (Web)(Software) - 504.2 (Authoring Tool) - 602.3 (Support Docs) 		
<p><u>2.5.1 Pointer Gestures</u> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> - 9.2.5.1 (Web) - 10.2.5.1 (Non-web document) - 11.2.5.1 (Open Functionality Software) - 11.2.5.1 (Closed Software) - 11.8.2 (Authoring Tool) - 12.1.2 (Product Docs) - 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Web: Supports	<p>Overall:</p> <p>There are no user interface elements that require custom or complex pointer gestures.</p>
<p><u>2.5.2 Pointer Cancellation</u> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> - 9.2.5.2 (Web) - 10.2.5.2 (Non-web document) - 11.2.5.2 (Open Functionality Software) - 11.2.5.2 (Closed Software) 	Web: Supports	<p>Overall:</p> <p>Interactive elements are triggered on up-event, can be undone via keyboard “Esc” and can be reversed via up-event.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> - 11.8.2 (Authoring Tool) - 12.1.2 (Product Docs) - 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>		
<p><u>2.5.3 Label in Name</u> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> - 9.2.5.3 (Web) - 10.2.5.3 (Non-web document) - 11.2.5.3.1 (Open Functionality Software) - 11.2.5.3.2 (Closed Software) - 11.8.2 (Authoring Tool) - 12.1.2 (Product Docs) - 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Web: Supports	<p>Overall:</p> <p>Visible labels for interactive elements are included in accessible names.</p>
<p><u>2.5.4 Motion Actuation</u> (Level A 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> - 9.2.5.4 (Web) - 10.2.5.4 (Non-web document) - 11.2.5.4 (Open Functionality Software) - 11.2.5.4 (Closed Software) - 11.8.2 (Authoring Tool) - 12.1.2 (Product Docs) - 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Software: Not applicable	<p>Overall:</p> <p>Interaction does not require device or user’s motion.</p>
<p><u>3.1.1 Language of Page</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> - 9.3.1.1 (Web) 	Web: Not applicable	<p>Overall:</p> <p>Pages do not have a primary language defined.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> - 10.3.1.1 (Non-web document) - 11.3.1.1.1 (Open Functionality Software) - 11.3.1.1.2 (Closed Software) - 11.8.2 (Authoring Tool) - 12.1.2 (Product Docs) - 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> - 501 (Web)(Software) - 504.2 (Authoring Tool) - 602.3 (Support Docs) 		
<p><u>3.2.1 On Focus</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> - 9.3.2.1 (Web) - 10.3.2.1 (Non-web document) - 11.3.2.1 (Open Functionality Software) - 11.3.2.1 (Closed Software) - 11.8.2 (Authoring Tool) - 12.1.2 (Product Docs) - 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> - 501 (Web)(Software) - 504.2 (Authoring Tool) - 602.3 (Support Docs) 	Web: Supports	<p>Overall:</p> <p>There is no change of content or context on focus.</p>
<p><u>3.2.2 On Input</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> - 9.3.2.2 (Web) - 10.3.2.2 (Non-web document) - 11.3.2.2 (Open Functionality Software) 	Web: Supports	<p>Overall:</p> <p>There is no change of content and context as a result of an input interaction.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> - 11.3.2.2 (Closed Software) - 11.8.2 (Authoring Tool) - 12.1.2 (Product Docs) - 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> - 501 (Web)(Software) - 504.2 (Authoring Tool) - 602.3 (Support Docs) 		
<p><u>3.3.1 Error Identification</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> - 9.3.3.1 (Web) - 10.3.3.1 (Non-web document) - 11.3.3.1.1 (Open Functionality Software) - 11.3.3.1.2 (Closed Software) - 11.8.2 (Authoring Tool) - 12.1.2 (Product Docs) - 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> - 501 (Web)(Software) - 504.2 (Authoring Tool) - 602.3 (Support Docs) 	<p>Web: Partially supports</p>	<p>Overall:</p> <p>Some input validation messages are not programmatically associated.</p> <p>Sign-in and registration:</p> <p>Error validation is available for form inputs. However, the error messages are not associated with the inputs.</p> <p>Home and navigation, App properties, Board, Worksheet and Report:</p> <p>There are no form elements on the journey.</p>
<p><u>3.3.2 Labels or Instructions</u> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> - 9.3.3.2 (Web) - 10.3.3.2 (Non-web document) - 11.3.3.2 (Open Functionality Software) - 11.3.3.2 (Closed Software) - 11.8.2 (Authoring Tool) 	<p>Web: Partially Supports</p>	<p>Overall:</p> <p>Some input fields are not associated with their input.</p> <p>Sign-in and registration:</p> <p>Error messages have appropriate and helpful instructions.</p> <p>Home and navigation:</p> <p>Labels and instructions are provided appropriately.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> - 12.1.2 (Product Docs) - 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> - 501 (Web)(Software) - 504.2 (Authoring Tool) - 602.3 (Support Docs) 		<p>App properties, Board, Worksheet and Report pages:</p> <p>There are no form elements on the journey.</p>
<p>4.1.1 Parsing (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> - 9.4.1.1 (Web) - 10.4.1.1 (Non-web document) - 11.4.1.1.1 (Open Functionality Software) - 11.4.1.1.2 (Closed Software) – Does not apply - 11.8.2 (Authoring Tool) - 12.1.2 (Product Docs) - 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> - 501 (Web)(Software) - 504.2 (Authoring Tool) - 602.3 (Support Docs) 	<p>Web: Partially Supports</p>	<p>Overall:</p> <p>There are parsing errors related to the use of iFrames that may impact accessibility.</p>
<p>4.1.2 Name, Role, Value (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> - 9.4.1.2 (Web) - 10.4.1.2 (Non-web document) - 11.4.1.2.1 (Open Functionality Software) - 11.4.1.2.2 (Closed Software) – Not required - 11.8.2 (Authoring Tool) - 12.1.2 (Product Docs) 	<p>Web: Partially Supports</p>	<p>Overall:</p> <p>Some custom controls, such as checkboxes and buttons, lack accessible information such as name, role and value.</p> <p>Sign-in and registration:</p> <p>Custom controls have appropriate name, role, and value.</p> <p>Home and navigation, App properties:</p> <p>Button elements such as Type and Add/Remove Favorites do</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> - 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> - 501 (Web)(Software) - 504.2 (Authoring Tool) - 602.3 (Support Docs) 		<p>not have a descriptive accessible name. Users can access these manually.</p> <p>Board, Worksheet and Report pages:</p> <p>Custom controls, such as checkboxes on the grid view, do not have name, role and value.</p>

Table 2: Success criteria, level AA

Criteria	Conformance Level	Remarks and Explanations
<p>1.2.4 Captions (Live) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> - 9.1.2.4 (Web) - 10.1.2.4 (Non-web document) - 11.1.2.4 (Open Functionality Software) - 11.1.2.4 (Closed Software) - 11.8.2 (Authoring Tool) - 12.1.2 (Product Docs) - 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> - 501 (Web)(Software) - 504.2 (Authoring Tool) - 602.3 (Support Docs) 	<p>Web: Not applicable</p>	<p>Overall:</p> <p>There is no live video content.</p>
<p>1.2.5 Audio Description (Pre-recorded) (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> - 9.1.2.5 (Web) - 10.1.2.5 (Non-web document) - 11.1.2.5 (Open Functionality Software) - 11.1.2.5 (Closed Software) - 11.8.2 (Authoring Tool) - 12.1.2 (Product Docs) - 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> - 501 (Web)(Software) - 504.2 (Authoring Tool) - 602.3 (Support Docs) 	<p>Web: Not applicable</p>	<p>Overall:</p> <p>There is no pre-recorded audio content.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>1.3.4 Orientation</u> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> - 9.1.3.4 (Web) - 10.1.3.4 (Non-web document) - 11.1.3.4 (Open Functionality Software) - 11.1.3.4 (Closed Software) - 11.8.2 (Authoring Tool) - 12.1.2 (Product Docs) - 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Web: Supports</p>	<p>Overall:</p> <p>Content can be viewed in both landscape and portrait orientation.</p>
<p><u>1.3.5 Identify Input Purpose</u> (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> - 9.1.3.5 (Web) - 10.1.3.5 (Non-web document) - 11.1.3.5.1 (Open Functionality Software) - 11.1.3.5.2 (Closed Software) - 11.8.2 (Authoring Tool) - 12.1.2 (Product Docs) - 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Web: Supports</p>	<p>Overall:</p> <p>All common user details input fields have appropriate autocomplete values.</p>
<p><u>1.4.3 Contrast (Minimum)</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> - 9.1.4.3 (Web) - 10.1.4.3 (Non-web document) - 11.1.4.3 (Open Functionality Software) - 11.1.4.3 (Closed Software) 	<p>Web: Supports</p>	<p>Overall:</p> <p>Designers can configure components using accessible colors from the color palette.</p> <p>Sign-in and registration:</p> <p>Textual content meets minimum contrast ratio.</p> <p>Home and navigation, App properties:</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> - 11.8.2 (Authoring Tool) - 12.1.2 (Product Docs) - 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> - 501 (Web)(Software) - 504.2 (Authoring Tool) - 602.3 (Support Docs) 		<p>Textual content meets minimum contrast ratio.</p> <p>Board, Worksheet, Report pages:</p> <p>Color of textual content can be set by the designer. There are accessible color options available.</p>
<p><u>1.4.4 Resize text</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> - 9.1.4.4 (Web) - 10.1.4.4 (Non-web document) - 11.1.4.4.1 (Open Functionality Software) - 11.1.4.4.2 (Closed Software) - 11.8.2 (Authoring Tool) - 12.1.2 (Product Docs) - 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> - 501 (Web)(Software) - 504.2 (Authoring Tool) - 602.3 (Support Docs) 	<p>Web: Partially supports</p>	<p>Overall:</p> <p>Some content is lost, and horizontal scrolling is present when zoomed at 175% and above.</p> <p>Sign-in and registration:</p> <p>Content can be resized up to 200% without loss of content.</p> <p>Home and navigation, App properties, Board, Worksheet, Report page:</p> <p>Some content is lost, and horizontal scrolling is present when zoomed at 175% and above.</p>
<p><u>1.4.5 Images of Text</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> - 9.1.4.5 (Web) - 10.1.4.5 (Non-web document) - 11.1.4.5.1 (Open Functionality Software) - 11.1.4.5.2 (Closed Software) – Does not apply - 11.8.2 (Authoring Tool) - 12.1.2 (Product Docs) 	<p>Web: Partially supports</p>	<p>Overall:</p> <p>Some images of text are used. Designers can configure the interface to avoid use of images of text.</p> <p>Sign-in and registration:</p> <p>Images of text are used on the banner content.</p> <p>Home and navigation, App properties:</p> <p>There are no images of text.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> - 12.2.4 (Support Docs) Revised Section 508 <ul style="list-style-type: none"> - 501 (Web)(Software) - 504.2 (Authoring Tool) - 602.3 (Support Docs) 		<p>Board, Worksheet and Report pages:</p> <p>There is no need to use images of text. However, the Builder can include images of text, which may cause failure to this criteria.</p>
<p>1.4.10 Reflow (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> - 9.1.4.10 (Web) - 10.1.4.10 (Non-web document) - 11.1.4.10 (Open Functionality Software) - 11.1.4.10 (Closed Software) - 11.8.2 (Authoring Tool) - 12.1.2 (Product Docs) - 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Web: Does not supports</p>	<p>Overall:</p> <p>Some content panels are not visible and horizontal scrolling appears when zoomed at 400%.</p> <p>Sign-in and registration:</p> <p>Supplementary content on the right side of the page is not available when zoomed between 250% and 400%.</p> <p>Home and navigation, App properties, Board, Worksheet, Report pages:</p> <p>Main content panel is not visible and horizontal scrolling appears when zoomed at 400%.</p> <p>Individuals can use alternative magnification methods, which retain page structure when zooming.</p>
<p>1.4.11 Non-text Contrast (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> - 9.1.4.11 (Web) - 10.1.4.11 (Non-web document) - 11.1.4.11 (Open Functionality Software) - 11.1.4.11 (Closed Software) - 11.8.2 (Authoring Tool) - 12.1.2 (Product Docs) - 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Web: Supports</p>	<p>Overall:</p> <p>Informative non-text content meets the minimum contrast ratio requirement. Designer may select colors for charts using accessible colors.</p> <p>Sign-in and registration, home and navigation, app properties:</p> <p>Informative non-text content meets the minimum contrast ratio requirement.</p> <p>Board, Worksheet and Report pages:</p>

Criteria	Conformance Level	Remarks and Explanations
		Informative non-text content meets the minimum contrast ratio requirement. The builder may select colors for charts using accessible colors.
<p>1.4.12 Text Spacing (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> - 9.1.4.12 (Web) - 10.1.4.12 (Non-web document) - 11.1.4.12 (Open Functionality Software) - 11.1.4.12 (Closed Software) - 11.8.2 (Authoring Tool) - 12.1.2 (Product Docs) - 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Web: Supports	<p>Overall:</p> <p>There is no loss of content when text spacing is increased to 1.5 times.</p> <p>Note: Line spacing bookmarklets may not respond to the content within the iFrames.</p>
<p>1.4.13 Content on Hover or Focus (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> - 9.1.4.13 (Web) - 10.1.4.13 (Non-web document) - 11.1.4.13 (Open Functionality Software) - 11.1.4.13 (Closed Software) - 11.8.2 (Authoring Tool) - 12.1.2 (Product Docs) - 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	Web: Partially Supports	<p>Overall:</p> <p>Some tooltip text is not hoverable or dismissible.</p> <p>Sign-in and registration:</p> <p>There is no content that presents on hover or focus.</p> <p>Home and navigation, App properties:</p> <p>Tooltip text on hover or focus is not hoverable or dismissible.</p> <p>Board page:</p> <p>Chart’s tooltip text on hover or focus is hoverable. However, it is not dismissible.</p> <p>Worksheet page:</p> <p>Tooltip text on hover or focus is not hoverable or dismissible.</p> <p>Report page:</p>

Criteria	Conformance Level	Remarks and Explanations
		There is no content that presents on hover or focus.
<p>2.4.5 Multiple Ways (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> - 9.2.4.5 (Web) - 10.2.4.5 (Non-web document) – Does not apply - 11.2.4.5 (Open Functionality Software) – Does not apply - 11.2.4.5 (Closed Software) – Does not apply - 11.8.2 (Authoring Tool) - 12.1.2 (Product Docs) - 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> - 501 (Web)(Software) – Does not apply to non-web software - 504.2 (Authoring Tool) - 602.3 (Support Docs) – Does not apply to non-web docs 	Web: Supports	<p>Overall:</p> <p>There are multiple ways to navigate or complete a task.</p> <p>Sign-in and registration:</p> <p>Users can log on using username and password as well as Single Sign On (SSO).</p> <p>Home and navigation, App properties:</p> <p>Content can be searched or browsed.</p> <p>Board and Worksheet pages:</p> <p>Content can be exported to an Excel document and can be presented using multiple formats, such as grid or charts.</p> <p>Report page:</p> <p>Content can be exported to PDF document.</p>
<p>2.4.6 Headings and Labels (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> - 9.2.4.6 (Web) - 10.2.4.6 (Non-web document) - 11.2.4.6 (Open Functionality Software) - 11.2.4.6 (Closed Software) - 11.8.2 (Authoring Tool) - 12.1.2 (Product Docs) - 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> - 501 (Web)(Software) 	Web: Supports	<p>Overall:</p> <p>Headings and labels are descriptive.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> - 504.2 (Authoring Tool) - 602.3 (Support Docs) 		
<p><u>2.4.7 Focus Visible</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> - 9.2.4.7 (Web) - 10.2.4.7 (Non-web document) - 11.2.4.7 (Open Functionality Software) - 11.2.4.7 (Closed Software) - 11.8.2 (Authoring Tool) - 12.1.2 (Product Docs) - 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> - 501 (Web)(Software) - 504.2 (Authoring Tool) - 602.3 (Support Docs) 	<p>Web: Partially supports</p>	<p>Overall:</p> <p>Some interactive elements lack focus indication.</p> <p>Sign-in and registration:</p> <p>There are some navigation buttons and links lacking a visible focus indication.</p> <p>Home and navigation, App properties, Board, Worksheet, Report pages:</p> <p>Interactive elements have visible focus indication.</p>
<p><u>3.1.2 Language of Parts</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> - 9.3.1.2 (Web) - 10.3.1.2 (Non-web document) - 11.3.1.2 (Open Functionality Software) – Does not apply - 11.3.1.2 (Closed Software) – Does not apply - 11.8.2 (Authoring Tool) - 12.1.2 (Product Docs) - 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> - 501 (Web)(Software) - 504.2 (Authoring Tool) - 602.3 (Support Docs) 	<p>Web: Not applicable</p>	<p>Overall:</p> <p>There is no change of language.</p>

Criteria	Conformance Level	Remarks and Explanations
<p><u>3.2.3 Consistent Navigation</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> - 9.3.2.3 (Web) - 10.3.2.3 (Non-web document) – Does not apply - 11.3.2.3 (Open Functionality Software) – Does not apply - 11.3.2.3 (Closed Software) – Does not apply - 11.8.2 (Authoring Tool) - 12.1.2 (Product Docs) - 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> - 501 (Web)(Software) – Does not apply to non-web software - 504.2 (Authoring Tool) - 602.3 (Support Docs) – Does not apply to non-web docs 	<p>Web: Partially supports</p>	<p>Overall:</p> <p>Some components and navigation are not consistent.</p> <p>Sign-in and registration:</p> <p>Some pages within the journey are still using older templates that have a different navigation header.</p> <p>Home and navigation:</p> <p>Interactive elements can be navigated and operated consistently.</p> <p>App navigation and properties:</p> <p>Menu option/toolbar on the app categories page does not use the same keyboard navigation with similar UI on the dashboard and navigation journey, but this is consistent on the page.</p> <p>Board, Worksheet, Report pages:</p> <p>Interactive elements can be navigated and operated consistently.</p>
<p><u>3.2.4 Consistent Identification</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> - 9.3.2.4 (Web) - 10.3.2.4 (Non-web document) – Does not apply - 11.3.2.4 (Open Functionality Software) – Does not apply - 11.3.2.4 (Closed Software) – Does not apply - 11.8.2 (Authoring Tool) - 12.1.2 (Product Docs) - 12.2.4 (Support Docs) 	<p>Web: Supports</p>	<p>Overall:</p> <p>Interactive elements are consistently identified.</p>

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> - 501 (Web)(Software) – Does not apply to non-web software - 504.2 (Authoring Tool) - 602.3 (Support Docs) – Does not apply to non-web docs 		
<p><u>3.3.3 Error Suggestion</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> - 9.3.3.3 (Web) - 10.3.3.3 (Non-web document) - 11.3.3.3 (Open Functionality Software) - 11.3.3.3 (Closed Software) - 11.8.2 (Authoring Tool) - 12.1.2 (Product Docs) - 12.2.4 (Support Docs) <p>Revised Section 508</p> <ul style="list-style-type: none"> - 501 (Web)(Software) - 504.2 (Authoring Tool) - 602.3 (Support Docs) 	Web: Supports	<p>Overall:</p> <p>Error suggestion is available when input fields fail validation.</p> <p>Sign-in and registration:</p> <p>Error suggestion is available when input fields fail validation.</p> <p>Home and navigation, App properties, Board page, Worksheet page and Report page:</p> <p>No form elements available.</p>
<p><u>3.3.4 Error Prevention (Legal, Financial, Data)</u> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> - 9.3.3.4 (Web) - 10.3.3.4 (Non-web document) - 11.3.3.4 (Open Functionality Software) - 11.3.3.4 (Closed Software) - 11.8.2 (Authoring Tool) - 12.1.2 (Product Docs) - 12.2.4 (Support Docs) 	Web: Supports	<p>Overall:</p> <p>Confirmation is required for deletion of data.</p> <p>Sign-in and registration:</p> <p>Not applicable for this journey.</p> <p>Home and navigation, App properties, Board page, Worksheet page, Report page:</p> <p>Confirmation is required for deletion of data.</p>

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 <ul style="list-style-type: none"> - 501 (Web)(Software) - 504.2 (Authoring Tool) - 602.3 (Support Docs) 		
<p>4.1.3 Status Messages (Level AA 2.1 only)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> - 9.4.1.3 (Web) - 10.4.1.3 (Non-web document) - 11.4.1.3 (Open Functionality Software) - 11.4.1.3 (Closed Software) – Does not apply - 11.8.2 (Authoring Tool) - 12.1.2 (Product Docs) - 12.2.4 (Support Docs) <p>Revised Section 508 – Does not apply</p>	<p>Web: Does not support</p>	<p>Overall:</p> <p>Status messages such as toast, tooltip text and form errors are not placed within a live region.</p> <p>Sign-in and registration:</p> <p>Status messages such as form fields error messages are not placed within a live region.</p> <p>Home and navigation:</p> <p>Tooltip text that appears is not placed within a live region.</p> <p>App properties:</p> <p>Tooltip text that appears is not placed within a live region.</p> <p>Board page:</p> <p>Tooltip text that appears is not placed within a live region.</p> <p>Toast messages that appear as confirmation are not placed within a live region.</p> <p>Worksheet page:</p> <p>Tooltip text that appears is not placed within a live region.</p> <p>Report page:</p> <p>Status messages, such as form field error messages, are not placed within a live region.</p>

Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Software: Partially Supports	<p>Overall: Some key components of the app may not be compatible with screen readers. However, the Builder can set up the app using only compatible components.</p> <p>Below are the issues that may affect users using the product without vision:</p> <p>1.1.1 Non-text Content: Some informative images do not have descriptive alternative text.</p> <p>Non-textual elements, such as iFrames, have descriptive titles to identify their purpose.</p> <p>1.2.5 Audio Description (Prerecorded): Overall summary.</p> <p>1.3.1 Info and Relationships: Some content structure, such as headings and tabular data, do not have appropriate semantics. Some form elements are not programmatically associated with their label. Some content relies on the app builder to correctly configure the components with appropriate semantics.</p> <p>1.3.2 Meaningful Sequence: Some content, such as tabular data or grids, are not structured to convey its meaning.</p> <p>2.1.1 Keyboard: Some interactive elements cannot be focused using a keyboard-alone or a screen reader.</p> <p>2.4.2 Page Titled: Pages have descriptive page title.</p> <p>2.4.3 Focus Order: Some controls do not send focus to the next</p>

Criteria	Conformance Level	Remarks and Explanations
		<p>logical element as a result of an interaction.</p> <p>3.1.1 Language of Page: Pages do not have a primary language defined.</p> <p>3.3.1 Error Identification: Some input validation messages are not programmatically associated.</p> <p>4.1.2 Name, Role, Value: Some custom controls, such as checkboxes and buttons, lack accessible information, such as name, role, and value.</p> <p>4.1.3 Status Messages: Status messages, such as toast, tooltip text and form errors, are not placed within a live region.</p>
302.2 With Limited Vision	Software: Partially Supports	<p>Overall: The app may not work with browser zoom or text resize. However, the app can be used with screen magnifiers.</p> <p>Below are the issues that may affect users using the product with limited vision:</p> <p>1.4.3 Contrast (Minimum): Designers can configure components using accessible colors.</p> <p>1.4.4 Resize Text: Some content is lost and horizontal scrolling is present when zoomed at 175% and above. Individuals can utilize alternative magnification methods.</p> <p>1.4.10 Reflow: Some of the content panel is not visible and horizontal scrolling appears when zoomed at 400%.</p> <p>1.4.11 Non-text Contrast: Informative non-text content meets the minimum contrast ratio requirement. App builders</p>

Criteria	Conformance Level	Remarks and Explanations
		<p>may select colors for charts using accessible colors.</p> <p>1.4.13 Content on Hover or Focus: Some tooltip text is not hoverable or dismissible.</p>
302.3 Without Perception of Color	Software: Partially Supports	<p>Overall: There are some components that rely on colors to convey information. App builders may include label and values for charts as alternative.</p> <p>Below are the issues that may affect users using the product without perception of color:</p> <p>1.4.1 Use of Color: Some UI communicates information using color alone. App builders can configure some UI to include additional textual alternative.</p> <p>3.3.1 Error Identification: Some input validation messages aren't programmatically associated.</p>
302.4 Without Hearing	Software: Supports	<p>Overall: The product can be used by people without hearing. There are no known issues identified.</p>
302.5 With Limited Hearing	Software: Supports	<p>Overall: The product can be used by people with limited hearing. There are no known issues identified.</p>
302.6 Without Speech	Software: Supports	<p>Overall: The product can be used by people without speech. There are no known issues identified.</p>
302.7 With Limited Manipulation	Software: Partially Supports	<p>Overall: The product can be accessed using voice recognition software. Users may have to rely on mouse-grid functionality to interact with some custom controls and links.</p>

Criteria	Conformance Level	Remarks and Explanations
		<p>Below are the issues that may affect users using the product with limited manipulation:</p> <p>4.1.2 Name, Role, Value: Some custom controls, such as checkboxes and buttons, lack accessible information such as name, role and value.</p>
302.8 With Limited Reach and Strength	Software: Partially Supports	<p>Overall: The product can be partially accessed using a keyboard alone or specialist pointer devices. Users may find some features not focusable using a keyboard.</p> <p>Below are the issues that may affect users using the product with limited reach and strength:</p> <p>2.1.1 Keyboard: Some interactive elements cannot be focused on using a keyboard alone or a screen reader.</p> <p>2.4.3 Focus Order: Some controls do not send focus to the next logical element as a result of an interaction.</p> <p>2.4.7 Focus Visible: Some interactive elements lack focus indication.</p>
302.9 With Limited Language, Cognitive, and Learning Abilities	Software: Partially Supports	<p>Overall: The app can be used although there may be some minor issues that may impact users in this group.</p> <p>Below are the issues that may affect users with limited language, cognitive and learning abilities:</p> <p>2.3.1 Three Flashes or Below Threshold: There is no flashing content.</p>

Criteria	Conformance Level	Remarks and Explanations
		<p>3.2.3 Consistent Navigation: Some component and navigation is not consistent.</p> <p>3.3.1 Error Identification: Some input validation message is not programmatically associated.</p>

Chapter 4: [Hardware](#)

Not applicable.

Chapter 5: [Software](#)

Not applicable.

Chapter 6: [Support Documentation and Services](#)

Criteria	Conformance Level	Remarks and Explanations
601.1 Scope	Heading cell – no response required	Heading cell – no response required
602 Support Documentation	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	Documentation regarding the product’s accessibility features can be found online at: https://www.anaplan.com/accessibility .
602.3 Electronic Support Documentation	See WCAG 2.x section	See information in WCAG 2.x section.
602.4 Alternate Formats for Non-Electronic Support Documentation	Not applicable	Support documentation is provided in electronic format.
603 Support Services	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
603.2 Information on Accessibility and Compatibility Features	Supports	Documentation regarding the product's accessibility features can be found online at: https://www.anaplan.com/accessibility .
603.3 Accommodation of Communication Needs	Supports	Anaplan's support services accommodate the diverse needs of individuals with disabilities.

Chapter 4: [Functional Performance Statements \(FPS\)](#)

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Software: Partially Supports	<p>Overall: Some key components of the app may not be compatible with screen readers. However, the builder can set up the app using only compatible components.</p> <p>Below are the issues that may affect users using the product without vision:</p> <p>1.1.1 Non-text Content: Some informative images do not have descriptive alternative text. Non-textual elements, such as iFrames, have descriptive title to identify their purpose.</p> <p>1.2.5 Audio Description (Pre-recorded): There is no pre-recorded audio content.</p> <p>1.3.1 Info and Relationships: Some content structure, such as headings and tabular data, do not have appropriate semantics. Some form elements are not programmatically associated with their label. Some content relies on app builder to correctly configure the components with appropriate semantics.</p> <p>1.3.2 Meaningful Sequence: Some content, such as tabular data or grids, are not structured to convey its meaning.</p> <p>2.1.1 Keyboard: Some interactive elements cannot be focused using a keyboard alone or a screen reader.</p> <p>2.4.2 Page Titled: Pages have descriptive page title.</p> <p>2.4.3 Focus Order: Some controls do not send focus to the next</p>

Criteria	Conformance Level	Remarks and Explanations
		<p>logical element as a result of an interaction.</p> <p>3.1.1 Language of Page: Pages do not have a primary language defined.</p> <p>3.3.1 Error Identification: Some input validation messages are not programmatically associated.</p> <p>4.1.2 Name, Role, Value: Some custom controls, such as checkboxes and buttons, lack accessible information, such as name, role, and value.</p> <p>4.1.3 Status Messages: Status messages, such as toast, tooltip text and form errors, are not placed within a live region.</p>
4.2.2 Usage with limited vision	Software: Partially Supports	<p>Overall: The app may not work with browser zoom or text resize. However, the app can be used with screen magnifiers.</p> <p>Below are the issues that may affect users using the product with limited vision:</p> <p>1.4.3 Contrast (Minimum): Designers can configure components using accessible colors.</p> <p>1.4.4 Resize Text: Some content is lost and horizontal scrolling present when zoomed at 175% and above.</p> <p>1.4.10 Reflow: Some of the content panel is not visible and horizontal scrolling appears when zoomed at 400%.</p> <p>1.4.11 Non-text Contrast: Informative non-text content meets the minimum contrast ratio requirement. Designer may select colors for charts using accessible colors.</p>

Criteria	Conformance Level	Remarks and Explanations
		<p>1.4.13 Content on Hover or Focus: Some tooltip text is not hoverable or dismissible.</p>
<p>4.2.3 Usage without perception of color</p>	<p>Software: Partially Supports</p>	<p>Overall: There are some components that rely on colors to convey information. App builders may include label and values for charts as alternative.</p> <p>Below are the issues that may affect users using the product without perception of color:</p> <p>1.4.1 Use of Color: Some UI communicates information using color alone. Designers can configure some UI to include additional textual alternative.</p> <p>3.3.1 Error Identification: Some input validation messages are not programmatically associated.</p>
<p>4.2.4 Usage without hearing</p>	<p>Software: Supports</p>	<p>Overall: The product can be used by people without hearing. There are no known issues identified.</p>
<p>4.2.5 Usage with limited hearing</p>	<p>Software: Supports</p>	<p>Overall: The product can be used by people with limited hearing. There are no known issues identified.</p>
<p>4.2.6 Usage with no or limited vocal capability</p>	<p>Software: Supports</p>	<p>Overall: The product can be used by people without speech. There are no known issues identified.</p>
<p>4.2.7 Usage with limited manipulation or strength</p>	<p>Software: Partially Supports</p>	<p>Overall: The product can be accessed using voice recognition software. Users may have to rely on mouse grid functionality to interact with some custom controls and links.</p> <p>Below are the issues that may affect users using the product with limited manipulation:</p>

Criteria	Conformance Level	Remarks and Explanations
		<p>4.1.2 Name, Role, Value: Some custom controls, such as checkboxes and buttons, lack accessible information, such as name, role, and value.</p>
<p>4.2.8 Usage with limited reach</p>	<p>Software: Partially Supports</p>	<p>Overall: The product can be partially accessed using a keyboard alone or specialist pointer devices. Users may find some features not focusable using a keyboard.</p> <p>Below are the issues that may affect users with limited reach and strength:</p> <p>2.1.1 Keyboard: Some interactive elements cannot be focused on using a keyboard alone or a screen reader.</p> <p>2.4.3 Focus Order: Some controls do not send focus to the next logical element as a result of an interaction.</p> <p>2.4.7 Focus Visible: Some interactive elements lack focus indication.</p>
<p>4.2.9 Minimize photosensitive seizure triggers</p>	<p>Software: Supports</p>	<p>Overall: There is no flashing content that can cause seizure.</p>
<p>4.2.10 Usage with limited cognition, language or learning</p>	<p>Software: Partially Supports</p>	<p>Overall: The app can be used although there may be some minor issues that may impact users in this group.</p> <p>Below are the issues that may affect users with limited language, cognitive and learning abilities:</p> <p>2.3.1 Three Flashes or Below Threshold: There is no flashing content.</p>

Criteria	Conformance Level	Remarks and Explanations
		<p>3.2.3 Consistent Navigation: Some components and navigation are not consistent.</p> <p>3.3.1 Error Identification: Some input validation message is not programmatically associated.</p>
4.2.11 Privacy	Software: Supports	Overall: The product does not require personal details for use.

Chapter 5: [Generic Requirements](#)

Not applicable.

Chapter 6: [ICT with Two-Way Voice Communication](#)

Not applicable.

Chapter 7: [ICT with Video Capabilities](#)

Not applicable.

Chapter 8: [Hardware](#)

Not applicable.

Chapter 9: [Web](#)

See [WCAG 2.x section](#)

Chapter 10: [Non-Web Software](#)

Not applicable

Chapter 11: [Software](#)

Not applicable

Chapter 12: [Documentation and Support Services](#)

Criteria	Conformance Level	Remarks and Explanations
12.1 Product documentation	Heading cell – no response required	Heading cell – no response required

Criteria	Conformance Level	Remarks and Explanations
12.1.1 Accessibility and compatibility features	Supports	Documentation regarding the product's accessibility features can be found online at: https://www.anaplan.com/accessibility .
12.1.2 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section
12.2 Support Services	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Supports	Documentation regarding the product's accessibility features can be found online at: https://www.anaplan.com/accessibility .
12.2.3 Effective communication	Supports	Anaplan's support services accommodate the diverse needs of individuals with disabilities.
12.2.4 Accessible documentation	See WCAG 2.x section	See information in WCAG 2.x section

Chapter 13: [ICT Providing Relay or Emergency Service Access](#)

Not applicable.

Accessibility roadmap

Disclaimer: The following is intended to outline our general product direction. It is intended for information purposes only and may not be incorporated into any contract. It is not a commitment to deliver any material, code, or functionality, and should not be relied upon in making purchasing decision. The development, release, and timing of any features or functionality described for Anaplan’s products remains at the sole discretion of Anaplan.

The following corrective actions were identified as a direct result of the audit conducted by Hassell Inclusion in April 2022. Those items that have now been completed are reflected in this version of the VPAT document, and further enhancements are planned as part of the upcoming product roadmap.

WCAG Criteria	Anticipated Conformance Level	Corrective Action Planned	Status as at August 2022
1.3.1 Info and Relationships (Level A)	Partially supports	Text that is styled and used as headings should be semantically declared as headings within the HTML.	Completed
1.3.5 Identify Input Purpose (Level AA 2.1 only)	Supports	Login form inputs should be provided with appropriate autocomplete attributes.	Completed
1.4.3 Contrast (Minimum) (Level AA)	Supports	The “videos” label on the login page should be adjusted to meet advisable contrast ratio.	Completed
2.1.2 No Keyboard Trap (Level A)	Supports	It should be possible to both enter and exit the grid component using just the keyboard.	Completed
2.4.1 Bypass Blocks (Level A)	Supports	Text that is styled and used as headings should be semantically declared as headings within the HTML. “Skip to content” links should be provided to enable users, and assistive technologies, to move to the main content of a page more easily. Focus should be set to the active page when navigating through report pages.	Completed

WCAG Criteria	Anticipated Conformance Level	Corrective Action Planned	Status as at August 2022
2.5.3 Label in Name (Level A 2.1 only)	Supports	Search input placeholders should match their accessible names.	Completed
3.3.1 Error Identification (Level A)	Supports	Login error validation messages should be semantically linked to their inputs.	Planned for 2023
3.3.2 Labels or Instructions (Level A)	Partially supports	Login form inputs should be semantically linked to their labels.	Completed